

2018-2019 Report to the Community

A breakdown of service between April 1st, 2018 - March 31st, 2019

In the Shelter:



1,768 calls to crisis line
(admission requests, information requests, crisis support)

Admissions: **225**
118 women
107 children

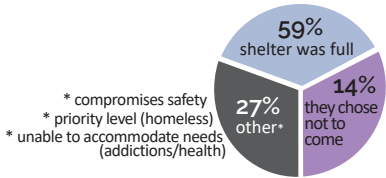


Turnaways: **459**
350 women
109 children

Average Length of Stay (days):



Reasons For Turnaways:



Children's Program:



127 unique visitors
(includes children in shelter as well as children of women attending Outreach meetings or Healthy Relationship group)



3,564 program hours
spent directly with children

In the Community:

96 women supported through Outreach



12 women & **9** children lived in Transitional Housing



(apartment units & Community Host Homes)

Preventative Education & Awareness:



164 classroom presentations to **3,624** students

23 women attended one of our 6-week Healthy Relationship Education Groups



4 Leading Change presentations



10 community & business education sessions

"We/I am so incredibly grateful for the support me and my boys received from the staff here at Rowan House. Having this facility saved my boys from being exposed to further trauma and may have saved my life." - past shelter resident

Highlights

- Our 63 dedicated **volunteers recorded 2,879 hours of service** in shelter and in the community!
- Outreach and Shelter Counsellors provided **increased support in Court for clients and residents** needing Emergency Protection/Parenting Orders.
- Thanks to a Status of Women Community Grant, four staff **attended the first Women Shelter's Canada National Conference** in Ottawa. (ED presented on Trauma-Informed Services and Housing; Children's Program Team Lead co-presented with ACWS on The Children's Curriculum.)
- Held successful **1st annual, Breakfast with the Guys**, featuring former **Stamperder, Keon Raymond**. He shared his story and why he believes men must take a more active stance against gender-based violence. (Mark Friday, November 1st in your calendar and watch our website and social media for details on our 2019 event.)
- Thanks to a grant from the Muttart Foundation **our Preventative Education Team was able to attend and present at the first Leading Change Summit** in Edmonton to learn and share best practices in domestic violence prevention.
- **Secured land for new Second Stage Housing project** in partnership with the Town of Okotoks and Westwinds Communities.

Trends

- **We served more single women, or women whose children were in the care of others** (abuser, family members or government care) compared to previous years.
- **23% of residents stayed for longer than 30 days** due to risk factors. (Down from 25% the previous year.)
- **Psychological/Verbal abuse was the most common type of abuse experienced by women in-shelter, followed by physical abuse.** Meanwhile, five women experienced Trafficking.

Shelters Save Lives - A Survivor's Story



scan the code to watch the video or visit www.rowanhouse.ca/your-impact



BUILDING VIOLENCE FREE COMMUNITIES

**ROWAN
HOUSE
SOCIETY**

24-HR Crisis & In-Shelter Info Line: 403-652-3311

Administration: 403-652-3316

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